

# Data Confidentiality

## Data Confidentiality obligation of CROSHIELD Ltd.

It is important for CROSHIELD Ltd, to protect the security and privacy of personal data; therefore, we run our business in accordance with the applicable laws on data protection and security. We hope that the information provided below will help you understand which data CROSHIELD Ltd. can collect, use and keep, and to what parties it can allow them access to.

### Personal data

CROSHIELD Ltd. will not collect any personal information through its web pages (e.g. your name, address, telephone number, or email address) unless you voluntarily provide them (e.g. by signing, answering surveys or consent), give consent or if so permitted by applicable law and privacy protection regulations.

### Purpose

By disclosing your personal information you agree to let us use them to respond to your inquiry, order processing or granting access to specific information or offers. Furthermore, in order to establish a relationship with you as a user:

- we can store and process personal information for better understanding of your business needs and finding ways to improve our products and services;
- we may use personal information to contact you regarding the offer of CROSHIELD Ltd. to support your business needs or
- to conduct online surveys that would help us better understand customer needs.
- If you do not want your personal data to be used to support customer relations (especially for direct marketing or market research), we will respect your choice. We do not sell or market your personal data to third parties.

### Limitation of purpose

CROSHIELD Ltd. will collect, use or publish personal data that you provide online only for the purposes you are familiar with, unless such disclosure is:

- use of personal data for other purposes that are directly related to the original purpose for which personal data are collected,
- necessary for preparation, negotiation and fulfillment of the contract with you,
- required by law or required by the relevant state or judicial bodies,
- necessary for conducting court or other proceedings necessary to prevent fraud or other illegal acts such as intentional attacks on information technology systems of CROSHIELD Ltd.

### Communication data or usage data

When using telecommunication services to access web pages, your communication data (e.g. IP address) or usage data (e.g., information on the starting, end and scope of each access, and information about the telecommunication services you accessed) are technically generated and might potentially refer to personal data. If there is a necessity, your communication or usage data will be collected, processed and used in accordance with the applicable legal framework for data protection and security.

### Non-personal data collected automatically

When you access our web pages, we can automatically (i.e., without signing in) collect non-personal information (such as the type of Internet browser and operating system you use, the domain name of the network you are making access from, number of visits, average time spent

on the pages, viewed pages). This information can be used and exchanged to track the attractiveness of our web pages and enhance their operation or content.

**„Cookies“– information that is automatically stored on your computer**

When you look at our web page, we can store some data on your computer in the form of "cookies" to automatically identify your computer with the next visit. Cookies can help us in a variety of ways, for example, to better tailor web pages to your interests or to store your password so as to obviate the need to enter it each time. If you do not want to receive cookies, you must set your browser's settings to delete cookies from your computer's hard disk, block all cookies, or receive alerts before saving cookies.